

WALETZKO v. CAPITAL ONE, ET AL.

BOBBI JO EIDE
3/17/2016

1

UNITED STATES DISTRICT COURT

WESTERN DISTRICT OF WISCONSIN

JOSEPHINE WALETZKO,

Plaintiff,

-vs-

Case No. 15-CV-317

CAPITAL ONE, N.A. f/k/a
HSBC BANK; FD HOLDINGS, LLC
a/k/a KROLL FACTUAL DATA, INC.;
CORELOGIC CREDCO, LLC;
EQUIFAX MORTGAGE SOLUTIONS, LLC;
LEXISNEXIS RISK SOLUTIONS, INC.,

Defendants.

* * * * *

DEPOSITION OF BOBBI JO EIDE

TAKEN ON THE 17TH DAY OF MARCH, 2016

AT NORTHWESTERN COURT REPORTERS

EAU CLAIRE, WISCONSIN

1:45 P.M.

* * * * *

Taken before Shannon Caflisch, RPR

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1 APPEARANCES:

2

3 NATHAN DELADURANTEY and HEIDI N. MILLER, of the
4 DELADURANTEY LAW OFFICE, LLC, 735 West Wisconsin Avenue,
5 Suite 720, Milwaukee, Wisconsin 53233, appeared representing
6 the Plaintiff.

7

8 MATTHEW STROMQUIST, of the firm of PILGRIM CHRISTAKIS,
9 LLP, 321 North Clark Street, 26th Floor, Chicago, Illinois
10 60654, appeared representing the Defendant, Capital One, N.A.
11 f/k/a HSBC Bank.

12

13 MEAGAN ANNE MIHALKO, of the firm of TROUTMAN SANDERS,
14 LLP, Troutman Sanders Building, 1001 Haxall Point, Richmond,
15 Virginia 23218, appeared telephonically representing the
16 Defendant, CoreLogic Credco, LLC.

17

18 SUSAN E. GROH, of the firm of MCGUIRE WOODS, LLP,
19 77 West Wacker Drive, Suite 4100, Chicago, Illinois 60601,
20 appeared telephonically representing the Defendant,
21 LexisNexis Risk Solutions, Inc.

22

23

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BOBBI JO EIDE
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1 BOBBI JO EIDE,
2 after having been first duly sworn on oath by
3 Shannon Caflisch, deposes and testifies as follows:

4 EXAMINATION

5 BY MR. STROMQUIST:

6 Q Good afternoon, Ms. Eide?

7 A Eide.

8 Q Is it Eide?

9 A Eide, yep.

10 Q Thank you.

11 My name is Matt Stromquist. I represent Capital
12 One, who's one of the defendants in this case in which
13 Ms. Waletzko is a plaintiff.

14 A Um-hum.

15 Q That's your mother, correct?

16 A Yes.

17 Q Okay. Your mother is the plaintiff.

18 Can you please state your full name and current
19 address?

20 A It's Bobbi Jo Eide, [REDACTED] A

21

22 Q And what's your telephone number?

23 A [REDACTED]

24 Q Have you ever been deposed before?

25 A No.

1 Q Okay. There's a court reporter here who's taking down
2 everything that's said, so it's important that we try
3 not to talk over each other. I'll try and let you
4 finish your answer before you ask another question, and
5 I just ask that you let me finish my question before you
6 begin answering.

7 A Um-hum.

8 Q That way we have a clean record.

9 It's also important to give verbal responses, as
10 opposed to shakes of the heads or nods. That can't be
11 taken down.

12 A Okay.

13 Q The individual sitting to your right is very good about
14 reminding witnesses to give verbal responses. So
15 hopefully together we can remind you of that.

16 MR. DELADURANTEY: And if you do it 20 times,
17 don't worry. Matt and I have both seen that on
18 occasions. Usually it's my clients. I think my
19 record is 75 times in a day. And I just end up
20 tapping them on the arm every time and we get
21 through it. So don't feel bad.

22 THE WITNESS: Okay. Sounds good.

23 Q (By Mr. Stromquist, continuing) I don't think this will
24 be very long. But if you need to take a break, just
25 speak up and you can take a break.

1 A Okay.

2 Q The oath you took is the same oath you'd take if you
3 were testifying in a court of law and subject to the
4 same penalties of perjury.

5 Do you understand that?

6 A Yes.

7 Q Okay. Is there any reason you cannot give truthful
8 testimony today?

9 A No.

10 Q What's your date of birth?

11 A [REDACTED]

12 Q Okay. Have you ever been arrested?

13 A No.

14 Q And are you currently employed?

15 A Yes.

16 Q Where are you employed?

17 A Fastenal Company.

18 Q How do you spell that?

19 A F-a-s-t-e-n-a-l.

20 Q And what line of work are you employed in?

21 A Accounting.

22 Q Okay. How long have you been with that company?

23 A 16 years next month. So just short of 16 years.

24 Q Seems like the family line of work is police. I guess
25 you bucked the trend there.

1 A Yeah.

2 Q What's the highest level of education you've attained?

3 A Associate degree.

4 Q In what?

5 A In accounting.

6 Q In accounting, okay.

7 A Um-hum.

8 Q Prior to today, had you ever spoken with
9 Mr. DeLadurantey?

10 A Yes.

11 Q And when was that?

12 A In February. I don't know the exact date.

13 Q Was it around Valentine's Day?

14 A Yes.

15 Q Okay. And Ms. Miller was there, too?

16 A Yes.

17 Q That was -- that was in person?

18 A Yes.

19 Q Prior to that -- where did that meeting take place?

20 A Winona, Minnesota.

21 Q Okay. Was that with your sister there present, as well?

22 A No. We were separate.

23 Q Just the three of you?

24 A Um-hum.

25 MR. DELADURANTEY: Is that a yes?

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1 THE WITNESS: Oh, okay. Okay.

2 MR. DELADURANTEY: When you say um-hum,
3 Shannon can hear that sound.

4 THE WITNESS: Just say yes.

5 MR. DELADURANTEY: We all can tell in person
6 it's a yes. But once she types it down, it's
7 harder. Sorry.

8 THE WITNESS: No. It's all new to me.

9 Q (By Mr. Stromquist, continuing) Prior to that meeting in
10 February, had you spoken with either one of them?

11 A No.

12 Q Okay. And did they -- during that meeting, did they
13 tell you a little bit about what the case is about?

14 A Yes.

15 Q And what did they say to you?

16 A The reason --

17 MR. DELADURANTEY: Just -- just a standing
18 objection as to hearsay for me. Relaying of any
19 other conversations that she had and the words
20 spoken by someone else. But you can go ahead and
21 answer.

22 A Just what my mom has told me about being deceased. And
23 I don't know what else to -- you know.

24 Q (By Mr. Stromquist, continuing) I mean, do you recall
25 anything else they said to you?

1 A Oh, we talked about many different things. About
2 personal -- you know, just a casual conversation.

3 Q **What about specific to this case?**

4 A How it affected my mom, her life.

5 Q **And were they asking you questions?**

6 A A few.

7 Q **What did they ask you?**

8 A How it's affected my mom's life.

9 Q **Did they tell you what kinds of damages your mother is
10 seeking in this case?**

11 A No. I guess be more specific. By when you say damages,
12 what do you mean by that?

13 Q **Anything your -- your mother is seeking in this case.**

14 A Like what she wants in the end? No, we didn't discuss
15 that at all.

16 Q **Okay. Did they tell you at all what they were hoping
17 you would testify to?**

18 A They just -- they just kind of anticipated that I'd have
19 to meet with somebody about mom's case. It wasn't
20 really specific.

21 Q **And have you talked to your mother about your deposition
22 today?**

23 A Yes.

24 Q **And when was that?**

25 A I talk to her every day multiple times.

1 Q **Okay. Why don't you tell me a little bit about what**
2 **you -- your own understanding of what this case is**
3 **about.**

4 A It's just horrible. I've never heard of this happening
5 to anyone else. And my mom has been through hell and
6 back. She -- it's just horrible.

7 Q **And when you say it's just horrible, what are you**
8 **referring to?**

9 A Just what she's gone through. She -- I mean, I don't
10 know. She's not depressed, but just borderline because
11 she had no life. She couldn't do anything. She was
12 dead. I mean, she had no proof -- nobody has proof that
13 she was dead, and yet she could still file taxes every
14 year and work her tail off. Because she could never get
15 a loan, she had to work for her money and pay for it up
16 front in order to get anything. She couldn't live the
17 average person's life like the rest of us, because that
18 was taken away from her for no reason.

19 Q **Because you said she was deceased?**

20 A Records show that she was deceased and they have no
21 proof of it.

22 Q **And had you heard specifically that she had been marked**
23 **deceased by one of her credit card companies?**

24 A Yes.

25 Q **And which credit card company was that?**

1 A Capital One.

2 Q Okay. And what -- what had you heard specifically in
3 regards to Capital One?

4 A Just what my mom told me. That she -- they have her
5 marked as deceased, but they have no documentation to
6 prove it.

7 Q When did you first hear about your mother being marked
8 as deceased?

9 A I don't know. I don't have a specific date.

10 Q The records I've seen in this case indicate that she was
11 originally marked by her credit card company as deceased
12 in 2009.

13 Is that -- do you recall at all if you would have
14 heard about it then?

15 A I don't recall.

16 Q You have no recollection at all when -- when you first
17 heard about it?

18 A I have no idea. I don't know when it happened.

19 Q And I'm not -- I'm not asking when she was marked
20 deceased, I'm asking when you first heard about it.

21 MR. DELADURANTEY: Asked and answered. She
22 said she doesn't remember.

23 A I don't know. I don't know when this all started.

24 Q (By Mr. Stromquist, continuing) Has anyone ever told you
25 how your mother came to be marked as deceased by one of

1 **her credit card companies?**

2 A No.

3 **Q Okay. Did your mom ever mention that anyone had told**
4 **her credit card company that she was dead?**

5 A She doesn't even know how it happened, no.

6 **Q Okay. Have you had any discussions with anyone about**
7 **how she could have came to be marked as deceased?**

8 MR. DELADURANTEY: Objection, asked and
9 answered. She said she doesn't know.

10 A No, I don't know.

11 **Q (By Mr. Stromquist, continuing) No discussions?**

12 A I don't know. I mean, there's -- I don't know.

13 **Q Meaning you don't remember having any discussions?**

14 A The only one I would have had a discussion with would
15 have been my mom, but that's -- we don't know. We're
16 just guessing. We don't know.

17 **Q What were some of the guesses that you came up with?**

18 MR. DELADURANTEY: Objection, calls for
19 speculation.

20 A Yep. I'm not going to answer that.

21 **Q (By Mr. Stromquist, continuing) Well, what were -- when**
22 **you were talking about how she could have been marked as**
23 **deceased, what was discussed?**

24 MR. DELADURANTEY: I'm going to object. It's
25 outside the witness's personal knowledge. She just

3 A Right. I'm not going to guess.

4 Q (By Mr. Stromquist, continuing) Okay. Are you pretty
5 close to your mother?

6 A Yes.

7 Q Okay. I think you said earlier that you -- you talk to
8 her on the phone every day?

9 A I do. Almost every day. There's days I don't. But,
10 yes, out of us kids, I'm probably the one that talks to
11 her the most.

12 Q And how often do you see her in person?

13 A Once every three months. Not very often, 'cause she's
14 busy working over the road.

15 Q And have you been talking to your mother almost on a
16 daily basis for years now? I mean, has that been going
17 back --

18 A Yes.

19 Q Okay. Prior to 2009, too?

20 A Yes.

21 Q Okay. Was there ever a period between 2009 and the
22 present that you didn't have that kind of daily, you
23 know, relationship/daily contact with your mother?

24 A Yes.

25 Q When was that?

1 A I don't know when.

2 Q **You have no idea?**

3 A I don't have a date. I don't know when.

4 Q **And what had happened that caused you not to continue
5 talking to her on a daily basis?**

6 A Just applying for loans and being rejected because she's
7 dead.

8 Q **And so then she was not calling you on -- I'm just
9 trying to understand the connection.**

10 A That -- yes, that. And when I'd call her, she wouldn't
11 answer the phone and wouldn't talk to me because she was
12 beside herself.

13 Q **Okay.**

14 A She couldn't do anything.

15 Q **And now when did you begin speaking with her again on a
16 daily basis?**

17 A I've always talked to her. There was just days that I
18 couldn't, because she just didn't want to talk to
19 anyone.

20 Q **Okay. What are the -- some of the issues she's told you
21 about with respect to her credit card company having
22 marked her as deceased back in 2009?**

23 A What issues?

24 Q **Yeah.**

25 A She would go get a car loan, she couldn't get one. She

1 had to have a cosigner.

2 **Q** **Where did she get a -- where did she attempt to get a --**

3 **A** I don't know.

4 **Q** **-- car loan that she wasn't able to get?**

5 **A** I don't know.

6 **Q** **Okay. She -- she didn't tell you where that was from?**

7 **A** If she did, I don't know.

8 **Q** **Okay. What else besides the car loan?**

9 **A** Recently purchasing a house.

10 **Q** **The records I've seen show that she was applying for**
11 **home financing around January or February of 2013.**

12 **Does that sound about right?**

13 **A** I don't know the exact date, but that sounds in the
14 ballpark.

15 **Q** **Okay. And so what do you remember about that process**
16 **she went through with respect to the home financing?**

17 **A** She went through a lot of banks and could not get a
18 loan.

19 **Q** **And did she tell you she was unable to get the loan?**

20 **A** Yes.

21 **Q** **Did you ever see any denial letters?**

22 **A** Nope.

23 **Q** **Okay. Did you ever speak to anyone at any of the banks?**

24 **A** No.

25 **Q** **Okay. So everything you know about that process and her**

1 **denial is what your mother told you?**

2 A Yes.

3 Q **Okay. And what did she tell you specifically about the**
4 **denials for the home financing?**

5 A Every bank said she was deceased.

6 Q **And that because of that, they refused to give her a**
7 **mortgage --**

8 A Yes --

9 Q **-- is that what she told you?**

10 A **-- that's what she told me.**

11 Q **Okay. Do you remember which banks those were?**

12 A No.

13 Q **Okay. Did she ever tell you that she didn't qualify for**
14 **any financing because her credit score was not high**
15 **enough?**

16 A Yes.

17 Q **And what did she say about that?**

18 A Just what you said, she applied for a loan and
19 couldn't -- her credit score was not good enough to get
20 a loan.

21 Q **Was that in connection with home -- home financing?**

22 A I'm sure that was part of it. And there were other --
23 like, just any loan.

24 Q **Did she tell you what her credit score was?**

25 A No.

1 Q Okay. Did she ever tell you that she didn't qualify for
2 a mortgage loan because her income was too low in
3 relation to her other credit obligations?

4 A No.

5 Q Okay. Your sister who was here earlier testified that
6 around the time she was applying for these mortgages
7 that your mother sort of reached a low point.

8 Is that how you'd characterize it, too?

9 A Yes.

10 Q Okay. And she improved after that?

11 A Um-hum -- yes.

12 Q Has she ever described any instances where she was
13 embarrassed or someone had laughed at her?

14 A Yes.

15 Q And tell me what you know about that.

16 A Very little. She one time -- I'm trying to think how it
17 went. I don't recall exactly how it went. Like
18 insurance -- well, I don't even -- I honestly don't even
19 know exactly what circumstance it was, but I remember
20 having that conversation.

21 Q "That conversation" being she told you about -- what did
22 she tell you?

23 A They would promise her a loan and then basically denied
24 it because they found out that her credit report is
25 saying she's deceased.

1 Q That's what your mother told you?

2 A Yes.

3 Q Okay. And do you recall this being a source of stress
4 in your mother's life going back to 2009 --

5 A Yes.

6 Q -- at least? Yes?

7 A Yes.

8 Q Okay. So is it fair to say it's something she's been
9 dealing with for quite a while?

10 A Yes.

11 Q Besides what she told you about what she was feeling,
12 did you yourself have any observations about her
13 demeanor or mood during this period?

14 A She was just extremely upset and frustrated. She could
15 not do anything. She had no money. She had to work all
16 the time. Her life was taken away from her because she
17 just couldn't live a normal person's life because of the
18 situation she was in. It was horrible.

19 Q And, again, those observations go back to when this
20 originally occurred in 2009?

21 A Yes.

22 Q Okay. Are you aware that your mother had also brought a
23 lawsuit against Experian and Equifax?

24 A Yes.

25 Q Okay. And that lawsuit related to the same issue of her

1 being marked as deceased?

2 A Yes.

3 Q Okay. In that lawsuit, she alleged that she had made
4 multiple letters and phone calls to Experian and
5 Equifax, but that her credit file still incorrectly
6 reflected that she was deceased. And that as a result
7 of that, she had to endure belittling comments and being
8 the brunt of jokes when she went to obtain financing.

9 Is that the same as what you've described here
10 today?

11 A More or less, yes.

12 Q Okay. And that she alleged in that lawsuit that as a
13 result of that, she suffered emotional distress.

14 A Yes.

15 Q Okay. I want to ask you: Did she ever talk about which
16 party caused her emotional distress; or was it all just
17 kind of one bucket of emotional distress?

18 MR. DELADURANTEY: Objection calls, for
19 speculation and a legal conclusion, lack of
20 foundation. You can answer. Sorry.

21 Q (By Mr. Stromquist, continuing) In other words, is the
22 emotional distress that she described to you and that
23 you observed the same emotional distress -- you know,
24 the emotional distress due to Experian and Equifax --
25 the same emotional distress that she suffered as a

1 **result of what any other party did?**

2 MR. DELADURANTEY: Objection, it's hearsay,

3 calls for speculation. She said she doesn't know

4 what caused it.

5 **Q** **(By Mr. Stromquist, continuing) If you know.**

6 **A** I don't know.

7 **Q** **You don't know what caused it?**

8 **A** Oh, yes, I know. I mean, just being marked deceased.

9 **Q** **Okay. And besides the being -- besides being marked as**
10 **deceased, have you ever spoken with your mother about**
11 **any other financial difficulties she's had in her life**
12 **at any point?**

13 **A** I'm sure I have, but I don't know specifics.

14 **Q** **Were you aware of any -- did she have any financial**
15 **problems due to medical bills?**

16 **A** Yes.

17 **Q** **And when was that?**

18 **A** I don't know.

19 **Q** **Okay. Was it around this same time in 2009? Do you**
20 **recall at all?**

21 **A** I don't recall.

22 **Q** **Okay. What were the problems you remember with respect**
23 **to the medical bills?**

24 **A** Her credit -- they charged her unbelievably high
25 interest because of her credit score.

1 Q Who charged her unbelievably --

2 A The hospitals.

3 Q The hospital would charge her interest on her -- on her
4 medical bills because of her credit score?

5 A Yes, because it was so low.

6 Q Is that what she told you?

7 A Yes.

8 Q Did you ever see any documentation?

9 A Nope.

10 Q Have you ever seen any of her credit reports?

11 A No.

12 Q Okay. Have you ever seen any of her credit denial
13 letters?

14 A No.

15 Q Okay. How about her applications for credit?

16 A No.

17 Q Okay. Have you ever seen any document that relates to
18 this issue we're talking about today?

19 A No.

20 Q Okay. And have you ever talked to anyone besides your
21 mother about this issue?

22 A Yes.

23 Q And who was that?

24 A My husband.

25 Q Okay. Besides your husband and your mother, anyone

1 **else?**

2 A My sister.

3 **Q Okay. Anyone else?**

4 A No.

5 **Q Okay. And the -- so those medical bills you described,**
6 **the high interest due to her low credit score, is that**
7 **what you said?**

8 A Yes.

9 **Q Okay. Were those referred to a collection agency?**

10 A I don't know.

11 **Q Okay. And was that a source of stress in your mother's**
12 **life?**

13 A Yes.

14 **Q Okay. How did that affect her?**

15 A Just draining. She couldn't pay -- I mean, she -- the
16 bills were just so high, and she couldn't afford to pay
17 them because of the interest that was being charged. It
18 was pretty stressful, because she always was paying her
19 bills and stuff like that.

20 **Q Did she stop paying those bills?**

21 A I don't know.

22 **Q Okay. Are you aware of any other accounts she had**
23 **that -- credit accounts that she was not paying?**

24 A I don't know.

25 **Q How about other stresses in her life?**

1 **Did she ever talk to you about any stress related**
2 **to her employment?**

3 A No.

4 Q **Did she ever talk about her employment at Chippewa Sand**
5 **Transport?**

6 A Yes.

7 Q **Did she ever describe any problems she had there?**

8 A No. She didn't have problems that I know of.

9 Q **Okay. She never talked about being bullied there?**

10 A Yes.

11 Q **What did she say?**

12 A She was the only woman there and everyone else was a
13 man, and they treated her like a man.

14 Q **And did that cause her stress?**

15 A Yes.

16 Q **Okay. How so? Did she tell you that? Or did you**
17 **witness it? Or can you describe that to me?**

18 A Observation just from what -- how she described it to
19 me.

20 Q **What did you observe?**

21 A She just felt like she was being bullied. I mean,
22 they -- I guess I don't know the specifics. She had to
23 do the same work as a man did, but that's what her job
24 was. I don't know the specifics.

25 Q **And did she get emotional about that? Did you ever see**

1 **her cry?**

2 A I don't see that that often. But, yes, she would cry to
3 me on the phone.

4 Q **About that issue, with respect to her being bullied at**
5 **work?**

6 A Yes.

7 Q **Okay. Often or --**

8 A No.

9 Q **Okay. And this was at -- when she was employed at**
10 **Chippewa Sand Transport?**

11 A Yes.

12 Q **Okay. Did she ever talk to you about any impact on her**
13 **auto insurance on account of a deceased marking on her**
14 **credit report?**

15 A Yes.

16 Q **What did she say?**

17 A She couldn't get a loan. If she did, it was really high
18 interest and she had to have a cosigner.

19 Q **I'm talking now about the auto insurance --**

20 A Oh.

21 Q **-- not financing for a new car.**

22 A Okay.

23 Q **I'll ask about that in a second.**

24 A Oh, yes, she did with American Family.

25 Q **Yeah. Tell me a little bit about that.**

1 A She's been part of that insurance as long as I know.
2 And all of the sudden one day she got a letter saying
3 they're going to drop her.
4 Q **Did you see that letter?**
5 A No.
6 Q **She -- did she tell you she got a letter?**
7 A Yes.
8 Q **What did she say specifically?**
9 A Just what I said.
10 Q **She got a letter from American Family saying they were**
11 **going to drop her?**
12 A That's what she told me. I didn't see the letter.
13 Q **Okay. And did it say in the letter -- do you recall**
14 **when that was?**
15 A I don't.
16 Q **Did it say in the letter why American Family was**
17 **dropping her?**
18 A I don't know what the letter said. I don't recall.
19 Q **Did she tell you why they were dropping her?**
20 A She told me.
21 Q **What did she say?**
22 A Because she was marked -- she was -- her credit report
23 was showing she was deceased.
24 Q **And so American Family was going to drop her insurance?**
25 A Yes. Um-hum.

1 Q **Okay. How about financing for the purchase of a car?**

2 **Did she ever talk to you about that?**

3 A A little bit.

4 Q **What did she say?**

5 A Just that every time she'd go get a vehicle, she had to
6 have really high interest and a cosigner.

7 Q **Did you ever see any of her applications?**

8 A No.

9 Q **Okay. Did you ever talk to anyone at any of the auto
10 dealerships?**

11 A No.

12 Q **Okay. Are you aware of any medical conditions that your
13 mother has?**

14 A Yes.

15 Q **Like what?**

16 A Just with her heart.

17 Q **What's the issue with her heart?**

18 A I honestly don't know what it is called. I don't know.

19 Q **Can you describe it to me at all, your understanding of
20 what it was, just in laymen's terms?**

21 A Just something with a heartbeat.

22 Q **Okay. And is that something she's had for a while?**

23 A She just found out about it, but I don't know when.

24 Q **Okay. Anything else?**

25 A No.

1 Q **Okay. Are you aware that your mother had reached a**
2 **settlement in her lawsuit with Equifax and Experian?**

3 A Yes.

4 Q **Okay. And how did you hear about that?**

5 A My mom.

6 Q **And did she tell you how much money she got from the**
7 **settlement?**

8 A Yes.

9 Q **And how much did she receive?**

10 A I can't answer that.

11 Q **Why not?**

12 THE WITNESS: Am I -- can I answer that?

13 MR. DELADURANTEY: According to me, no.

14 there's a protective order and a confidentiality
15 provision in there.

16 To the degree that there's any reason that you
17 know it's not to be disclosed --

18 MR. STROMQUIST: Well, she can disclose it
19 now, if she knows it.

20 MR. DELADURANTEY: I'm going to say no. And
21 I'll seek a protective order. We can iron that out
22 with the judge. And if we need to renew the --
23 just for the sake of -- you can understand from my
24 perspective. And if he allows the question and we
25 do it in a -- you know, a rog or something like

1 that, that can be done that way to prevent
2 everybody getting together to provide a two-second
3 answer.

4 MS. MIHALKO: Nathan, this is Meagan. I'm
5 sorry. You were trailing off. Can you repeat what
6 you just said?

7 MR. DELADURANTEY: Sorry. I'm going to scoot
8 the phone a little bit closer. My bad.

9 MR. STROMQUIST: I guess as I understand it,
10 she either knows or she doesn't. She says she
11 knows.

12 THE WITNESS: I don't know the exact dollar
13 amount. I know they settled. Because there's
14 lawyer fees and everything else, I don't know the
15 exact amount.

16 Q **(By Mr. Stromquist, continuing) You know the amount of**
17 **the settlement agreement?**

18 A No. I don't know the final number.

19 Q **Okay. What number do you know?**

20 MR. DELADURANTEY: I'm going to object. It
21 calls for speculation. She said she didn't know.
22 It's asked and answered.

23 MR. STROMQUIST: Can you read back the
24 question when I asked her originally before the
25 objection, my question and her answer?

1 (The court reporter read back as requested.)

2 Q (By Mr. Stromquist, continuing) So are you refusing to
3 answer that question?

4 MR. DELADURANTEY: I'm going to object, it
5 misstates her prior testimony. You've asked her,
6 and she says she doesn't know the exact amount.

7 And when you asked her the earlier question,
8 she said no, I can't -- you asked her the exact
9 amount; she said no, I can't answer it. I think
10 she's asked and answered the question.

11 Q (By Mr. Stromquist, continuing) Can you tell me any
12 amount?

13 A I don't know.

14 Q I will remind you you are under oath. If you know any
15 amount, you're obligated to tell me the truth.

16 A I do, but I'm going to go by what Nathan says. I don't
17 know if --

18 Q Okay. So you do know?

19 A Not the exact penny -- to the penny.

20 Q Okay. I'm not asking for the exact penny.

21 MR. DELADURANTEY: And to the degree if you
22 are going to go ahead and give a dollar amount --
23 I'm not your lawyer here today.

24 THE WITNESS: Right.

25 MR. DELADURANTEY: And Attorney Stromquist is

1 correct, you are under oath. If you are going to
2 give a dollar amount, then I'm going to go ahead
3 and object and have her not answer so we can get a
4 ruling on the admissibility and the discoverability
5 of that evidence.

6 As you well know, it's the subject of
7 litigation in many districts. You've already
8 sought to discover that, you know, in a pending
9 discovery request. I think it's definitely going
10 to require some briefing.

11 I don't think you're going to get a ruling
12 from a judge today on it, but I could be wrong
13 there. I've certainly been wrong before.

14 MR. STROMQUIST: Okay. Are you guys going to
15 object to my discovery request?

16 MR. DELADURANTEY: We'll find out when we get
17 an answer to you.

18 MR. STROMQUIST: You're not going to tell me
19 today?

20 MR. DELADURANTEY: No, I'm not going to tell
21 you today.

22 MR. STROMQUIST: Okay.

23 **Q (By Mr. Stromquist, continuing) Are you willing -- are**
24 **you going to answer that question that I asked you?**

25 MR. DELADURANTEY: I'm lodging an objection to

1 state that --

2 MR. STROMQUIST: Yeah, I mean, I know you're
3 objecting. I'm asking the witness.

4 Q (By Mr. Stromquist, continuing) You don't have to listen
5 to what he says. He's not your attorney. He can't --
6 he can't instruct you not to witness -- not to answer.

7 MR. DELADURANTEY: Right. But I can get up
8 and walk out the door. Or we can just agree that
9 we'll get a protective order and you can revisit
10 that question.

11 I mean -- you know, and there's some practical
12 things. And I think any magistrate judge out there
13 will say, you know, let's move on and get a ruling
14 on it. And if it's something you can, you know,
15 discover from her then, you know, so be it.

16 MR. STROMQUIST: Why don't we see if anyone
17 else has any other questions, and then we can see
18 if we can get Judge Crocker on the phone.

19 Meagan and Susan, do you guys have -- and just
20 so I'm clear, you're instructing her not to answer?

21 MR. DELADURANTEY: No, not at all. I'm saying
22 if you are going to ask her that question and
23 answer, I'll call the magistrate judge or I'll walk
24 out the door and get a protective order, until we
25 get a ruling on this particular piece of

1 information.

2 MR. STROMQUIST: Okay. So you're going to
3 seek a protective order?

4 MR. DELADURANTEY: Correct.

5 MR. STROMQUIST: Do you want to do it now with
6 him, or are you going to just file something?

7 MR. DELADURANTEY: We'll file something, yeah.
8 I think any judge I know would definitely prefer
9 that, to rule on something that's as detailed of
10 this nature and has been lost in every case that
11 I'm aware of as far as being discoverable.

12 But that's something that Attorney Mihalko and
13 I have already discussed.

14 MR. STROMQUIST: Okay. Meagan and Susan, do
15 you guys have anything further?

16 MS. MIHALKO: This is Meagan.

17 EXAMINATION

18 BY MS. MIHALKO:

19 Q **Ms. Eide, my name is Meagan Mihalko. I represent a**
20 **defendant that's been named in this suit by the name of**
21 **CoreLogic Credco, LLC.**

22 **Have you ever heard of CoreLogic Credco, LLC?**

23 A No.

24 Q **When your mother was applying for a mortgage, did she**
25 **ever tell you that she applied through Quicken Loans?**

1 A No.

2 Q Did your mother ever tell you what her credit score was?

3 A No.

4 Q Did she ever tell you that Equifax and Experian were not
5 reporting a credit score for her?

6 A Yes.

7 Q Did she ever tell that you TransUnion was reporting a
8 credit score for her?

9 A Yes.

10 Q Did she tell you that her credit score with TransUnion
11 did not qualify under Quicken Loans' standards for a
12 mortgage?

13 A I don't know.

14 Q When did she tell you that TransUnion was reporting a
15 score for her?

16 A When she was trying to purchase a house.

17 Q What did she tell you about the TransUnion score?

18 A She didn't say anything specifically about the score,
19 just that that was the only one that would report a
20 score to the bank.

21 Q And did she say whether that score was high enough to
22 obtain financing?

23 A It wasn't high enough.

24 Q Do you know who David Bundy has his mortgage with?

25 A No.

1 MS. MIHALKO: Okay. Those are all the
2 questions I have. Thank you.

3 EXAMINATION

4 BY MS. GROH:

5 Q **Ms. Eide, this is Susan Groh. I represent LexisNexis**
6 **which is another defendant in the case. Just -- just a**
7 **few questions for you.**

8 **Do you have an understanding of whether the -- your**
9 **mother's credit reports have been corrected as of today?**

10 A I don't know.

11 Q **Did your mother ever tell you that the deceased**
12 **indicator was removed from her credit reports?**

13 A I don't know.

14 Q **You don't know whether she told you, or --**

15 A I -- I -- I don't know if it's been corrected. She did
16 mention, you know, that it was discussed, but I don't
17 know if it's been corrected. She hasn't told me that.

18 Q **Okay. So she never told you that it was corrected?**

19 A Right. Yes.

20 MS. GROH: Okay. That's all I have.

21 RE-EXAMINATION

22 BY MS. MIHALKO:

23 Q **Ms. Eide, this is Ms. Meagan Mihalko. I'm sorry. I**
24 **have one additional question.**

25 **Did your mother tell you whether TransUnion was**

1 **reporting her as deceased?**

2 A I don't remember which credit bureau was doing that. I
3 don't know which one it was. That sounds like the one,
4 but I can't say for sure.

5 Q **Do you remember whether Equifax reported her as**
6 **deceased?**

7 A I don't know which one.

8 Q **Do you remember whether it was more than one that was**
9 **reporting her as deceased?**

10 A Yes. I know there were two.

11 Q **Okay. So there -- your understanding is there was**
12 **one -- one bureau that was not reporting her as**
13 **deceased?**

14 A There was two bureaus that were reporting her as
15 deceased and one was reporting a score.

16 MS. MIHALKO: Okay. Thank you.

17 MR. DELADURANTEY: Nathan here. Just a couple
18 of brief follow-up questions.

19 EXAMINATION

20 BY MR. DELADURANTEY:

21 Q **Do you remember earlier you'd been asked questions by**
22 **Attorney Stromquist, who is the attorney across from**
23 **you, questions about some distress your mom may have**
24 **suffered from some medical bills, from some bullying at**
25 **work, and then about being marked as dead on her credit**

1 **report?**

2 A Um-hum.

3 **Q That's a yes?**

4 A Yes.

5 **Q No problem.**

6 A Sorry. I'm not -- I've never done this before.

7 **Q If you had to rank them in order of how bad they were,**
8 **how much they impacted her, what would be at the top of**
9 **the list?**

10 A Being deceased.

11 **Q And if you had to put your hands next to each other to**
12 **show a difference between being deceased marked at the**
13 **top and then -- I mean, were the other ones a close**
14 **second or --**

15 A Not even close, no. Being deceased was way up there.

16 **Q So while she may have suffered some emotional distress**
17 **from the other two, you wouldn't compare them at all to**
18 **being deceased?**

19 A Right. Yes.

20 **Q You'd been asked questions earlier about a time when she**
21 **and Mr. Bundy had tried to purchase a home.**

22 **Do you remember that?**

23 A Yes.

24 **Q And Attorney Stromquist had asked you if you thought it**
25 **was somewhere around the early part of 2013, correct?**

1 A Yes.

2 Q And you said that was -- I think you used the phrase
3 ballpark.

4 A Yes.

5 Q So if it was six -- also six or eight months after the
6 beginning part of the year, would that fit within the
7 ballpark of time frame that you were thinking?

8 A Yes. Yes. Definitely.

9 MR. STROMQUIST: I'm sorry. Can you just read
10 back that last question and answer?

11 (The court reporter read back as requested.)

12 MR. DELADURANTEY: Save any redirect. I don't
13 have any further questions at this time.

14 MR. STROMQUIST: I don't have anything
15 further, except to say that this deposition is
16 being adjourned by Mr. DeLadurantey. Is that -- is
17 that my understanding? You're adjourning the
18 deposition to seek a protective order, so the
19 deposition's open until that's determined.

20 If for whatever reason no protective order is
21 sought, we'll seek to continue the deposition and
22 then obviously seek any costs we have of having to
23 fly back up here and -- and redepose her.

24 So, I guess, we'll expect to see a protective
25 order on file shortly and then we can brief it.

1 MR. DELADURANTEY: Sure. Two different -- two
2 different points to follow-up.

11 MR. STROMQUIST: Okay.

23 MR. STROMQUIST: Let's see. I have the number
24 here, I believe. Let's go off.

25 (A recess was taken.)

1 (A call was made to Judge Crocker's office at
2 2:27 p.m.)

3 THE COURT: Good afternoon. This is
4 Magistrate Judge Crocker. I understand I have the
5 attorneys for the parties in the Waletzko vs.
6 Capital One.

7 I've been told you're at a deposition with the
8 court reporter and need the Court to referee a
9 dispute about a few things.

10 So, first, let's find out which attorneys are
11 present for which parties, and then I will open up
12 the floor for you to explain to me what you need
13 the Court to do.

14 Let's start with the plaintiff. Who's
15 appearing today, please?

16 MR. DELADURANTEY: Nathan DeLadurantey.

17 THE COURT: All right. Mr. DeLadurantey, good
18 afternoon to you.

19 MR. DELADURANTEY: Good afternoon.

20 THE COURT: Thank you. And who have we got on
21 behalf of the defendant today?

22 MR. STROMQUIST: Good afternoon, Judge
23 Crocker. Matt Stromquist for Capital One, and we
24 have two counsel for the other parties on a speaker
25 phone here. I can introduce them. I don't know if

1 you'll be able to hear them through two separate
2 phones. But it's Susan Groh on behalf of Lexis
3 Nexis, and Meagan Mihalko on behalf of Credco
4 CoreLogic.

5 THE COURT: Okay. Duly noted. So I don't
6 need them to introduce themselves separately, if
7 the two of you, Mr. DeLadurantey and
8 Mr. Stromquist, can convey the issue for me.

9 So the floor is open, who wants to start?

10 MR. STROMQUIST: I can go ahead just briefly,
11 Your Honor. This is -- we noticed this deposition.
12 It's of a third party. It's of the plaintiff's
13 daughter. And just at the very end of the
14 deposition, I had inquired whether she was aware of
15 a settlement the plaintiff had entered into with
16 Equifax and Experian in a parallel piece of
17 litigation that was pending before Your Honor
18 that -- that subsequently settled.

19 She said she was aware of that. And I asked
20 if she knew how much the settlement was, and she
21 said yes. And then Mr. -- I asked how much did she
22 settle for, and Mr. DeLadurantey said he was going
23 to move for a protective order and didn't want her
24 to answer the question. I'll let Mr. DeLadurantey
25 speak.

1 THE COURT: Okay. Mr. DeLadurantey, that's
2 your cue.

3 MR. DELADURANTEY: Thank you, Your Honor. The
4 issue that multiple defendants have sought in this
5 case, the first being Credco by Attorney Mihalko,
6 who is on the phone, was the actual settlement
7 agreements that my client entered into with
8 different defendants in a different lawsuit that
9 had different obligations under the Fair Credit
10 Reporting Act.

19 MR. DELADURANTEY: Sure.

1 However, I will not allow the serendipitous
2 discovery of -- of a number just because the
3 plaintiff's daughter happens to know it.

4 I don't blame you for trying, but that's not
5 the way to get it. The way to get it is through
6 the front door, not the back door. And if
7 Mr. DeLadurantey does not want to give it to you,
8 which pretty much he's telling me now, go ahead and
9 file your motion. Understood?

10 MR. STROMQUIST: Okay. Thank you, Your Honor.

11 MR. DELADURANTEY: Thank you, Your Honor.

12 MR. STROMQUIST: Sorry to bother you on this
13 afternoon. Thank you.

14 THE COURT: It's not the worst thing to happen
15 to me today.

16 MR. STROMQUIST: We appreciate it. Thank you.

17 (The telephone call came to an end.)

18 MR. STROMQUIST: Thank you.

19 MR. DELADURANTEY: No problem. Meagan and
20 Susan, first off, I'm not sure that you heard
21 everything that went on the phone. We apologize.
22 We're working with what technology we have. Do you
23 need us to recap that?

24 MS. MIHALKO: This is Meagan. I was able to
25 hear everything.

1 MR. DELADURANTEY: Sweet.

2 MS. GROH: This is Susan. I could hear, as
3 well. No need to summarize.

4 MR. STROMQUIST: I don't have anything further
5 for this witness. Do you guys?

6 MS. GROH: This is Susan. No, I don't.

7 MS. MIHALKO: This is Meagan. I do not,
8 either.

9 MR. STROMQUIST: Okay.

10 MR. DELADURANTEY: I don't have anything else.

11 THE WITNESS: Okay. Thank you.

12 MR. STROMQUIST: Thanks. And thank you for
13 coming earlier.

14 (The deposition of Bobbi Jo Eide came to a
15 close at approximately 2:35 p.m.)

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1 STATE OF MINNESOTA)

2 COUNTY OF DAKOTA)

3 Be it known that I took the deposition of Bobbi Jo Eide
4 on the 17th day of March, 2016 at Eau Claire, Wisconsin;

5 that I was then and there a Notary Public in and for the
6 County of Dakota, State of Minnesota, and that by virtue
7 thereof I was authorized to administer an oath;

8 that the witness, before testifying, was by me first
9 duly sworn to testify to the whole truth and nothing but the
10 truth relative to said cause;

11 that the testimony of said witness was recorded in
12 stenotype by myself and reduced to print by means of
13 Computer-Assisted Transcription under my direction, and that
14 the deposition is a true record of the testimony given by the
15 witness to the best of my ability;

16 that I am not related to any parties hereto nor
17 interested in the outcome of the action.

18 Dated this 23rd day of March, 2016.

19

20

21 Shannon Caflisch, RPR

22 Notary Public,

23 Dakota County, Minnesota

24 My Commission expires 1-31-2020

25

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